



**Government of the Republic of Trinidad and Tobago**  
**Ministry of Social Development and Family Services**

**Communications Unit**

**MEDIA RELEASE**

**Wednesday March 26, 2025**

**SOCIAL BENEFITS WALLET ON THE WAY TO AID IN**  
**SOCIAL SERVICE DELIVERY**

**Port of Spain, March 26, 2025**– Senator the Honourable Donna Cox, Minister of Social Development and Family Services along with senior executives of the Ministry were today Wednesday March 26, 2025 given a demonstration of the BenefiTT (Social Benefits Wallet) application by representatives of the Ministry of Digital Transformation.

The application, which signals a transformative journey to improve social service delivery, will improve the interconnectivity among Government Ministries and Agencies and client experience.

Minister Cox stated that the Ministry welcomes this partnership with the Ministry of Digital Transformation (MDT), as recipients of Social Services stand to benefit. She stated that the interconnectivity among state agencies is useful as National Insurance Board (NIB) information is needed for clients to access the Senior Citizens Pension and information from the Immigration Department is needed to inform when clients are absent from the country for periods of time.

Minister Cox also sought to confirm the ability of the elderly to use the application, as they may not be tech savvy and are reliant on services of this Ministry. Officials of the MDT assured that the elderly can assign a designated person to assist them, as well as the simplicity of the app allows most persons to be able to use it.

The first phase of the application has been completed. It is hoped the new features of the application will be rolled out quarterly, as the platform continues to expand.

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**For more information:**

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**Caption:** Minister Cox listens intently as Devendra Ramnarine, Advisor to Minister of Digital Transformation explains details of the project. Seated are Lenor Baptiste-Simmons, Permanent Secretary, MSDFS (3<sup>rd</sup> left) and Vera Deonanan-Balkaran, Deputy Permanent Secretary (2<sup>nd</sup> left).



**Caption:** Devendra Ramnarine, Advisor to Minister of Digital Transformation ( r); Anish Roopnarionesingh, Strategic Project Delivery Manager, MDT and the team from Ministry of Digital Transformation during the presentation



**Caption:** Minister Cox addresses Ministry representatives during the presentation of the BenefiTT application.