



Government of the Republic of Trinidad and Tobago

Ministry of Social Development and Family Services

MEDIA RELEASE

February 23, 2024

FOR IMMEDIATE RELEASE

Priority: HIGH

Minister Cox, TTPost discuss delivery and security of social assistance grants

Port-of-Spain --- The continued collaboration with stakeholders is critical to the success of achieving the efficient and effective administration of grants and services. As such, Minister of Social Development and Family Services, Senator the Honourable Donna Cox, convened a meeting with the Trinidad and Tobago Postal Corporation to discuss matters related to the processing of social assistance grants, namely the Senior Citizens' Pension, Disability Assistance, and Public Assistance grants.

The meeting was held today, Friday 23rd February, 2024 at the Ministry's Port of Spain office at 39-43 St Vincent Street, Port of Spain. Mr. George Alexis, General Manager Operations, Mr. Roger Mohammed, Security Manager and other technical staff joined the discussions from TTPost. Permanent Secretaries Mrs. Lenor Baptiste-Simmons and Mr. Ryan Ramcharan as well as other Executive and Staff from key units joined the meeting from the MSDFS.

Discussions focused on developing a structured approach for facilitating a seamless transition of grants to the vulnerable. Discussions also centered around improving the processes and outlining the additional procedures for the movement of cheques between TTPost and the National Insurance Board of Trinidad and Tobago (NIBTT). Information sharing and ensuring a safe and secure digital environment relating to clients' information was also tabled for discussion.

Minister Cox in closing thanked TTPost for their continued cooperation adding that the Ministry remains committed to working with stakeholders towards the overall efficiency of the social service delivery system.

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For more information:

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Minister Cox convenes a meeting with TTPost to discuss the delivery and security of social assistance grants.



Minister Cox emphasizes that stakeholders are critical to the success of achieving the efficient and effective administration of grants and services.



Minister Cox and Mr. George Alexis, General Manager Operations at TTPost at the Ministry's Head Office to discuss grant delivery and security. Pictured also is Permanent Secretary Lenor Baptiste-Simmons.