

Ministry of Social Development and Family Services



Friday December 22, 2023

## FOR IMMEDIATE RELEASE

# Priority: <u>HIGH</u>

# Technical Errors with Christmas Food Cards being Rectified

**Port of Spain**--- The Ministry of Social Development and Family Services advises that technical problems continue to plague recipients of the 2023 Christmas Food Cards which were issued to Members of Parliament for distribution.

In this regard, the Ministry has requested that First Citizens Bank Limited conducts thorough technical checks on all the cards, so that the errors are removed and defective cards could be replaced by the Bank in the shortest possible time.

Given these circumstances, Members of Parliament are required to put logistical arrangements in place, to have all defective cards returned as soon as possible, so that these could be replaced.

The Ministry of Social Development and Family Services assures that all attempts will be made to have this problem rectified in a manner where clients will be able to conduct business, free of error and inconvenience, at all authorized merchant outlets.

The Ministry of Social Development and Family Services apologizes for the inconvenience caused, as this situation is beyond the Ministry's control.

### -END-

#### For more information:

Corporate Communications and Education Unit Ministry of Social Development and Family Services (868) 623-2608; Ext 5400-5411 cceu@social.gov.tt