



Government of the Republic of Trinidad and Tobago

Ministry of Social Development and Family Services



MEDIA RELEASE

Thursday, November 5, 2020

FOR IMMEDIATE RELEASE

Priority: High

Tobago theft victims receive their pensions

“I am pleased to report that at the end of October, the 43 victims of pension theft in Tobago have received their pensions.” said Minister of Social Development and Family Services Senator the Honourable Donna Cox who was happy that the incident was resolved as promised.

In February, the Trinidad and Tobago Postal Service reported the theft of 43 pension cheques in Tobago that were cashed in Trinidad. Minister Cox who indicated that she was made aware of the matter during a courtesy call paid to the Division of Health, Wellness and Family Development in September, encouraged persons to sign up for the Ministry’s Direct Deposit System.

According to Minister Cox, the Direct Deposit System will address the myriad of challenges encountered by clients complaining of lost, stolen or damaged cheques. It is a safe and reliable system, and will enhance the delivery of social services provided to the national community.

The Direct Deposit is a service whereby cheques are deposited directly into the bank accounts of clients. It is an Automated Clearing House (ACH) transaction that is a safe, proven, confidential method of receiving a payment. Persons should call the Ministry’s hotline number at 800-1MSD (800 – 1673) or visit a Social Welfare Office in their region for further information on this initiative OR log on to www.social.gov.tt.

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