



# Attention **ALL**

## Senior Citizens' Pension Recipients *We have made it easier!*



### How does it work?

- 1** You will receive a notice from the Ministry of Social Development and Family Services informing you that the Life Certificate update is due.
- 2** When you receive this notice, request an eAppointment through ttconnect by calling 800-8826 with your date, time and preferred ttconnect service centre.
- 3** ttconnect will then verify, confirm and provide you with your eAppointment reference code.
- 4** The day before the appointment, you will receive a reminder telephone call from ttconnect to confirm your appointment.
- 5** You are required to walk with the notice from the Ministry of Social Development and Family Services in addition to originals and copies of your:
  - National ID Card (both sides),
  - Computerised birth certificate
  - Bio data page of your passport to the appointment.

For more information, visit [www.social.gov.tt](http://www.social.gov.tt) or [www.ttconnect.gov.tt](http://www.ttconnect.gov.tt) to chat with a Live Agent or call toll free: 800-8826.

*This is a collaboration between the Ministry of Social Development and Family Services and*



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